



## **FiftyForward Passenger Transportation Policy**

FiftyForward provides transportation for some activities and programs to enable increased participation in activities.

The following guidelines have been developed to ensure the safety of passengers and drivers:

1. Passengers are asked to be ready to board the vehicle prior to the designated departure time. Drivers are not obligated to wait for passengers past the designated departure time.
2. Passengers must be able to enter and exit the van safely on their own, utilizing stairs or lift if available as needed.
  - a. Drivers are prohibited from lifting riders or providing extensive assistance with boarding or exiting vehicles.
  - b. While some of FiftyForward vehicles have wheelchair lifts, please be aware that these vans may not be available for all scheduled trips.
3. Passengers must wear a seatbelt at all times. Riders should make every effort to buckle their own seat belt. If needed, drivers may provide assistance with seat belts with permission from the rider.
4. Passengers must remain in their seats and buckled at all times when vehicle is in motion.
5. Passengers must inform the Center/Program when they will be traveling with a Personal Care Attendant (PCA) \* to ensure an extra seat is reserved on the vehicle. PCAs must have the same pick up and drop off location as the passenger. PCAs are not provided by FiftyForward.
6. Passengers using wheelchairs, canes, walkers, and other common mobility devices\*\* must be able to store and secure these items safely when riding a FiftyForward vehicle.
7. Smoking, eating, or drinking (with the exception of water) is NOT allowed while on board a FiftyForward vehicle.
8. Loud noises or other activities which might distract the driver are not permitted while on board a FiftyForward vehicle.
9. Passengers must adhere to all other applicable FiftyForward policies while on a FiftyForward vehicle.

\* A Personal Care Attendant (PCA) is an individual whose services or presence is required by the rider to meet his or her personal needs or to assist in traveling. PCAs must be 18 years of age or older.

\*\* Riders with concerns about the size of their mobility devices and whether the device will fit on board the vehicle and/or be stored safely may call and discuss with the center or program staff. Drivers cannot transport mobility devices that are broken or damaged to the extent that they pose a safety hazard. Drivers are not responsible for care or protection of devices while in vehicle.

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